

SAMSUNG

**5000 Series
Keysets**

**QUICK
REFERENCE
GUIDE**





ELECTRONICS

EU Declaration of Conformity (RTTE)

Samsung Electronics Co., Ltd.

259 Gongdan-Dong, Gumi-City Kyungbuk, Korea, 730-030
(factory name, address)

declare under our sole responsibility that the product

Digital Keyphone System "iDCS500 / OfficeServ500"

to which this declaration relates is in conformity with

RTTE Directive 1999/5/EC (Annex II)

Low Voltage Directive 73/23/EEC

EMC Directive 89/336/EEC:92/31/EEC



By application of the following standards

RTTE TBR4: November 1995 incorporating TBR4/A1: December 1997

LVD: EN60950: 2000 (IEC 60950, Third Edition, 1999)

EMC: EN55022 : 1998, EN61000-3-2:1995 Inc A1/A2:1998 + A14:2000*,

EN61000-3-3:1995, EN61000-4-2:1995 98, EN61000-4-3:1996,

EN61000-4-4:1995, EN61000-4-5:1995, EN61000-4-6:1996,

EN61000-4-11:1994, AS/NZS3548:1995

(Manufacturer)

Samsung Electronics Co., Ltd
259, Gongdan-Dong, Gumi-City
Kyungbuk, Korea, 730-030

2003-05-19 TE Jang

(place and date of issue)

Tae-eok Jang / General Manager

(name and signature of authorized person)

(Representative in the EU)

Samsung Electronics Euro QA Lab.
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Saxony Way, Yateley, Hampshire
GU46 6GG, UK

2003-05-18 IS Lee

(place and date of issue)

In-Seop Lee / Manager

(name and signature of authorized person)

Quick Reference Guide

for

Large LCD Phones:

DS-5012L

ITP-5012L

and

2-Line LCD Phones:

DS-5007S/5014S/5038S

DS-5014D/5021D

ITP-5014D/5021D

Large LCD Phones

(DS-5012L & ITP-5012L)

VOLUME CONTROL BUTTONS

Volume control for handset, ring, speaker, etc

SELECTION BUTTONS (12)

Used to select features and menus via the display

SPEAKER

For hands-free operation
(Used in place of handset)

STATUS INDICATOR LED

Shows the current status of the phone (busy, message waiting, etc.)

LARGE LCD

SCREEN BUTTON

SCROLL KEY

Used to scroll through displayed options, menus and text

MICROPHONE

CONFERENCE BUTTON

TRANSFER BUTTON

HOLD BUTTON

SPEAKER BUTTON

NAVIGATION BUTTONS

For navigating through LCD menus and features and making calls



Navigation buttons comprise: (Send), (Menu), (Cancel), (End), (Enter) and the direction (arrow) buttons. They are used to navigate through features and menus on the display. is pressed to make a call after dialling a number *only* if the phone is set to "Enbloc" dialling mode. The key can also be used to scroll through display options.

- = Set up a conference call with up to four others
- = Transfer current call (or enter MMC programming mode)

- = Hold calls
- = Select LCD screen
- = Switch on/off speakerphone

1 MAKE AND ANSWER CALLS

	Answer Call	Make Call (Enbloc Mode*)
External Call	OR	OR + Access Code (9 or 0) + external phone no. +
Internal Call	OR	Dial extension no. + → OR Speak hands-free

(* If phone is in Overlap mode, do not press)

2 PUT CALL ON HOLD AND TAKE CALL OFF HOLD

	Put On Hold	Take Off Hold
System Hold		1. Call on hold at your own extension → OR dial 11 2. Call on hold at another extension Dial 12 + no. of extension holding call
Exclusive Hold	(twice)	→ OR dial 11

3 TRANSFER CALL

+ extension no.

4 BUSY LINE CALLBACK

Select **CALLBACK** option on LCD OR dial 44 — answer callback as shown in 1 above.

5 BUSY LINE CAMP-ON

Select **CAMP ON** menu on LCD OR dial 45

6 PICK UP CALL AT OTHER EXTN

+ dial 65 + extension no.

7 FORWARD (DIVERT) CALLS

Forward Type	Dial*	LCD
FWRD ALL	601 + ext no. or group no.	+ direction buttons (<, >, etc.) to select Forward icon then direction buttons to select forward type +
FWRD BUSY	602 + ext no. or group no.	
FWRD NO ANSWER	603 + ext no. or group no.	
FWRD BUSY/NO ANS	604 (if BUSY & NO ANS programmed)	
FWRD DND	605 + ext no. or group no.	
FOLLOW ME	606 + ext no.	

(* To set forward type on LCD, dial 60 and select option)

8 MESSAGE WAITING INDICATION

Set Message Waiting Indication	Answer Message Waiting Indication
Dial extension no. + select MESSAGE option on LCD	(or dial 43) + select STN MESSAGE option on LCD

9 SETTING UP PERSONAL SPEED DIAL NUMBERS

→ dial 105 + Speed Dial No. (00-49) + line access code + phone number →

2-Line LCD Phones

(DS-5007S / 5014S / 5038S / 5014D / 5021D & ITP-5014D / 5021D)



The **programmable buttons** above the keypad are arranged in rows of 1x7 (7) buttons or 2x7 (14) buttons or 3x7 (21) buttons and are numbered from 1 to 7 or 14 or 21 from top left to bottom right. By default, keys 1 and 2 are set as **CALL** keys. **CALL** keys flash for incoming calls.

Navigation buttons comprise: (Send), (Menu), (Cancel), (End), (Enter) and direction (arrow) buttons and are used to navigate through features and menus on the display.

- | | |
|---|--------------------------|
| = Set up a conference call with up to four others | = Hold calls |
| = Transfer current call (or enter MMC programming mode) | = Last number redial |
| | = Switch on speakerphone |

1 MAKE AND ANSWER CALLS

	Answer Call*	Make Call
External Call	OR	OR + Access Code (9 or 0) + external phone no.
Internal Call	OR	Dial extension no. → OR Speak hands-free

(* If phone has NavigationButtons, you must press to answer calls on the speakerphone)

2 PUT CALL ON HOLD AND TAKE CALL OFF HOLD

	Put On Hold	Take Off Hold
System Hold		1. Call on hold at your own extension Press flashing CALL key OR dial 11 2. Call on hold at another extension Dial 12 + no. of extension holding call
Exclusive Hold	(twice)	Press flashing CALL or Line key OR dial 11

3 TRANSFER CALL

+ extension no.

4 BUSY LINE CALLBACK

Press CBK soft key OR programmed CBK key OR dial 44 — answer callback as shown in 1 above.

5 BUSY LINE CAMP-ON

Press CAMP soft key OR programmed CAMP key OR dial 45

6 PICK UP CALL AT OTHER EXTN.

+ dial 65 + extension no.

7 FORWARD (DIVERT) CALLS

Forward Type	Dial*	Programmed Key
FWRD ALL	601 + ext no. or group no.	Press programmed FWRD key (+ dial extension, group or external no. if required)
FWRD BUSY	602 + ext no. or group no.	
FWRD NO ANSWER	603 + ext no. or group no.	
FWRD BUSY/NO ANS	604 (if BUSY & NO ANS programmed)	
FWRD DND	605 + ext no. or group no.	
FOLLOW ME	606 + ext no.	

(* To set forward type on LCD, dial 60 and select soft key)

8 MESSAGE WAITING INDICATION

Set Message Indication	Answer Message Indication
Press MSG soft key OR programmed MSG key OR dial 43	+ MSG key OR dial 43

9 SETTING UP PERSONAL SPEED DIAL NUMBERS

→ dial 105 + Speed Dial No. (00-49) + line access code + phone number →

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